

## Find out more

Contact us to talk about your circumstances and how we can assist you.

Call us on **1300 09 HOME**  
(1300 094 663) or visit  
[assistedreturns.com.au](https://assistedreturns.com.au)

# homeward

ASSISTED RETURNS PROGRAM



# How we can help

The Assisted Returns Program provides non-citizens with an option to voluntarily depart Australia. We listen to your needs, respect your choices, and provide you with up-to-date information to assist your travel plans.

## Your expenses are covered

If you are eligible, your approved travel expenses will be covered under this program.

## It's easy to contact us

For more information about how we can help, visit [assistedreturns.com.au](https://assistedreturns.com.au) or call us on 1300 09 HOME (1300 094 663).



### Who is eligible

Once you decide you want to depart Australia, the Department of Home Affairs will assess your eligibility.



### Chat with us

We want to understand your situation. You will be assigned a Caseworker who will listen and offer you options that best meet your needs.



### Get things in order

We will assist your preparation to return home by providing you with information and checklists.



### Prepare documents

We can assist you to complete the required travel forms so you have the right documents for your travel journey.



### Organise travel

We will organise your travel by booking your flights, accommodation and any transport you may need.



### Depart Australia

On the day of departure you can feel ready and prepared.



### Arrive home

On arrival home, you may be met at the airport by loved ones or you may have further travel arranged. You will have been provided with relevant information so you can successfully complete your travel plans.

